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News Release

Disaster Recovery Center to Open in St. Charles County

ST. LOUIS – A FEMA disaster recovery center will open **Saturday, Aug. 20** in St. Charles County to provide one-on-one assistance to people directly affected by the July 25–28 flooding and severe storms.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information on available services, explain assistance programs and help survivors complete or check the status of their applications.

The disaster recovery center location is:

Developmental Disabilities Resource Board (DDRB Building)
1025 Country Club Road
St. Charles, MO 63303
(I-70 near Zumbuhl Road Exit)
Hours: 8 a.m. – 7 p.m.
Seven days a week, until further notice

People directly affected by flooding in St. Louis City, St. Louis County and St. Charles County may visit the recovery center. Before visiting the center, apply with FEMA online at [DisasterAssistance.gov](https://www.disasterassistance.gov) or call **800-621-FEMA (3362)**.

For needs directly related to the July 25–28 flooding, FEMA may be able to provide Individual Assistance grant money that does not have to be repaid for:

- **Rental Assistance** if you need to relocate because of flood damage
- **Personal Property** that was damaged or destroyed by flooding
- **Lodging Reimbursement** if you had to stay in a hotel temporarily

- **Basic Home Repairs for homeowners** whose primary residence was damaged by flooding
- **Other Serious Needs** caused by recent flooding

In addition to the assistance listed, please note the following:

- **Only one application per household**
- **FEMA does not pay for lost or spoiled food**

By law, FEMA is not allowed to duplicate insurance payments or assistance provided by other sources.

Other St. Louis-area disaster recovery centers are expected to be announced soon.

For updates, follow us on Twitter [@MOSEMA](#) and [@FEMARegion7](#).

Get the latest information at [Recovery.MO.gov](#) and [FEMA.gov/disaster/4665](#).

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status.

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FEMA's mission: Helping people before, during, and after disasters.