# **2019 ANNUAL REPORT**



Florissant Police Department
1700 North Highway 67
Florissant, MO 63031
Colonel Tim Fagan
Chief of Police

# A LETTER FROM COLONEL TIM FAGAN

Dear residents of Florissant,

As a member of this police department for the last 25 years and the Chief of Police for a little more than a year, I can say with certainty that it is an honor to lead the men and women of the Florissant Police Department. Chief Timothy Lowery retired as Chief of Police in April 2019 after serving the residents of Florissant for over 30 years.



As the newly elected Mayor, he put his trust in me to lead this police department. I can assure our community that I will strive to continue the legacy of excellence that has been the Florissant Police Department's mission.

Moving forward into 2020 we will continue to do our best to make sure that we are providing the best possible police services to our community. We will continue to keep our community informed about what is going on at your police department through social media, as well as the many public outreach programs that we offer, as outlined in this report.

Although our community experienced a small increase in reported crime categories, it was not drastic. However, it is a concern that we take very seriously and we will continue to make adjustments moving forward to continue to keep our community safe. We will continue utilizing two-man cars when available as well as making scheduling adjustments to have additional officers on duty during the times when calls for service increase.

On behalf of the professional men and women of the Florissant Police Department, I want to thank the citizens of Florissant for your continued support. I am looking forward to seeing what 2020 has in store for our great community and I look forward to continue serving you in the coming years. We take great pride in our community.

Sincerely, Tim Fagan Chief of Police

#### **MISSION STATEMENT**

"The mission of the Florissant Police Department is to provide the highest quality police services to the people of the City of Florissant, by promoting a safe environment through police and citizen interaction, with an emphasis on integrity, fairness, and professionalism."

#### Citizen Interaction

We recognize our community-policing role as a partnership with the citizens of Florissant. We need and encourage the participation of every citizen in solving problems and improving the quality of life for our community.

#### Integrity

In order to achieve public trust and build upon our community partnership, we demand the highest level of integrity in ourselves. Integrity is defined as being honest, moral, upright, and sincere.

#### **Fairness**

We are committed to upholding the law in an ethical, impartial, courteous, and professional manner. We serve every member of our community equally, regardless of race, sex, creed, national origin, or social status.

#### Professionalism

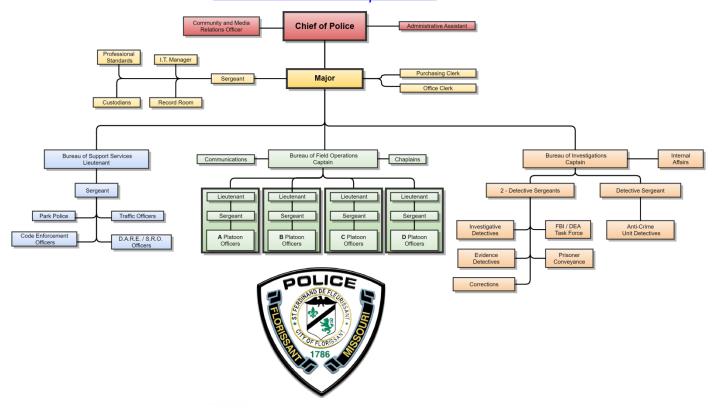
In order to insure the highest level of service to our community, we pledge to continually evaluate our programs and our performance. We promote organizational and individual standards of excellence. We encourage continuing education and training.

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# FLORISSANT POLICE DEPARTMENT

#### Florissant Police Department



#### **DEPARTMENT PERSONNEL**

The Florissant Police Department currently employs 99 full-time police officers (93 male and 6 female), and twenty-seven full-time civilian employees (9 male and 18 female), for a total of 126 full time law enforcement employees (102 male and 24 female).

The full-time civilian employees include 13 police dispatchers, 5 Corrections officers, 1 information technology administrator, 2 administrative assistants, 4 police clerks and 1 custodian. The Department also employs ten part-time employees, five as Reserves (3 Park Police Officers and 2 Court Bailiffs), four as dispatchers, and one as a custodian.

Ten new police officers, two correction officers and four dispatchers were hired in 2019 to fill vacant or new positions.

#### **New Employees for 2019**

Name	Assignment	DSN	Date of Hire
Dan Biermann	Police Officer	360	02/18/2019
Matthew Schaeffler	Police Officer	697	03/11/2019
Candace Davis	Corrections	698	04/08/2019
Shameca Jones	Communications	700	04/22/2019
Alyssa Haggard	Communications	701	05/06/2019
Lynn McQuesten	Communications	703	07/16/2018
Matthew Luber	Police Officer	704	06/24/2019
Kyle Anderson	Police Officer	702	06/24/2019
Justin Lotts	Police Officer	673	08/05/2019
Timothy Mitchell	Police Officer	706	08/19/2019
Katherine Lewis-Spann	Corrections	708	08/26/2019
Daniel Vaughn	Police Officer	707	09/02/2019
Owen Willtrout	Police Officer	709	09/10/2019
Glenn Norman	Police Officer	710	09/11/2019
Robert Wilkins	Communications	712	10/28/2019
Michael Anello	Police Officer	711	11/06/2019

During 2019, eight employees left the agency to accept positions at another federal, state, county, municipal law enforcement agency, the private sector or retirement.

#### Resigned/Retired Employees for 2019

Name	Assignment	DSN	<u>Terms</u>
Matthew Bohn	Corrections	618	Resigned
<b>Chastity Pittman</b>	Communications	684	Resigned
Joseph Rupp	Corrections	692	Resigned
Tim Lowery	Police Chief	363	Retired
Gary Schlottach	Police Officer	282	Retired
Lynn McQuesten	Communications	703	Resigned
Timothy Mitchell	Police Officer	706	Resigned
Shameca Jones	Communications	700	Resigned

Craig Horton	Police Officer	661	Resigned
Police Officer	Assignments for 2019		
	Chief of Police Major Captains Lieutenants Sergeants Police Officers Reserves (Park Police and Court	1 1 2 5 9 76 Bailiffs) 5	
(	Office of the Chief- Officer Assi	ignments	
7	Public Information Officer Total Office of the Major- Officer Ass	1 1 ignments	
	Professional Standards Sergea Total	nnt 1 1	
I	Bureau of Field Operations- Of	ficer Assignment	s
L 3 <u>F</u>	Captain Lieutenants Sergeants Patrol Officers Total	1 4 4 40 49	
I	Bureau of Investigation- Office	r Assignments	
S L A I	Captain Sergeants Detectives Anti-Crime Officers DEA Taskforce Detective Police Academy	1 3 8 4 1 1	
	Evidence Technicians Prosecuting Attorney's Office	2 1	
7	Total	21	
E	Bureau of Support Services- O	fficer Assignmen	ts
	Lieutenant Sergeant - Special Operations Neighborhood Preservation Traffic Unit School Resource Officers D.A.R.E. Officer	1 1 3 4 12 1	
ı	Florissant Police Department 2	019 Annual Repo	ort

## PERSONNEL SERVICE

NAME	ASSIGNMENT	DSN	DATE OF HIRE
40 Years of Service			
Darlene Trent	Police Clerk	304	05/21/1979
38 Years of Service			
Jeffrey Peters	Lieutenant	295	06/08/1981
36 Years of Service			
John Harmon	Communications	307	02/01/1983
30-35 Years of Service			02/01/1000
Lori Bethmann	Reserve/Park Police	320	10/01/1984
Vincent Godfrey	Captain	346	07/20/1987
Richard Hart	Police Officer (SRO)	354	09/05/1988
Timothy Green	Prisoner Transport	361	06/05/1989
Randy Boden	Major	362	08/14/1989
	,		
25-29 Years of Service			
Richard Kohnen	Police Officer (SRO)	370	02/15/1991
Scott Sachs	Lieutenant	371	06/27/1991
Timothy Fagan	Chief	395	08/18/1994
, ,			
20-24 Years of Service			
Richard Pfaff	Lieutenant (Patrol Support	) 436	07/07/1997
Philip Busby	Police Officer (Traffic)	438	08/18/1997
Allen Jones	Communications	457	11/30/1998
Kathy Anderson	Police Clerk	458	12/08/1998
Patrick O'Fallon	Police Officer (SRO)	474	10/18/1999
Matthew Thompson	Detective	475	10/25/1999
15-19 Years of Service			
Matthew Stringer	Code Enforcement	481	02/14/2000
Peggye Fowler	Admin. Assistant	484	06/23/2000
Tonya Elliott	Police Clerk	491	09/19/2000
Tyrone Perry	Code Enforcement	492	09/25/2000
Michael Cameron	Code Enforcement	495	10/16/2000
Scott Cork	Detective	496	10/16/2000
Dustin Owen	Police Officer (SRO)	497	10/24/2000
Craig DeHart	Detective	498	11/06/2000
Dennis DeHart	Captain	499	12/04/2000
Edward Sharp	Lieutenant	503	07/30/2001
Christopher Shilling	Sergeant	505	09/04/2001
Kyle Lewis	Sergeant	509	05/06/2002
Shawn Reiland	Detective Sergeant	511	09/30/2002
Andy Haarmann	Sergeant (Patrol Support)	513	01/03/2003
Daniel Bateman	Communications	525	11/03/2003
Jarrod Coder	Sergeant	528	02/02/2004
Andrew Hale	Sergeant	529	02/02/2004
John Riehm	Police Officer	530	01/29/2004
Lessie Summers	Police Officer (DARE)	533	07/19/2004
			-

Michael Kiefer	Michael Viefen	Dollar Officer (Troffic)	FOF	00/40/0004
Andre Reece   Sergeant   539   11/22/2004		•		
10-14 Years of Service   Mark Pounders   Lieutenant   554   12/12/2005   Patrick O'Neill   Police Officer   555   01/02/2006   Michele Arthur   Police Officer (SRO)   563   09/17/2007   Kim Berry   Police Officer (SRO)   563   09/17/2007   Kim Berry   Police Officer (SRO)   563   09/17/2007   Kim Berry   Police Officer (SRO)   565   12/26/2007   Michael Arthur   Police Officer (SRO)   570   01/09/2008   Steve Neuhauser   Police Officer (SRO)   570   01/09/2008   Steve Neuhauser   Police Officer (SRO)   570   01/09/2008   Steve Neuhauser   Police Officer (SRO)   574   06/30/2008   Arnel Topcagic   Police Officer (Traffic)   576   06/30/2008   Arnel Topcagic   Police Officer (Traffic)   576   06/30/2008   Richard Burns   Corrections Officer   580   10/02/2008   Richard Burns   Corrections Officer   580   10/02/2008   Richard Burns   Corrections Officer   580   10/02/2008   Anthony Mocca   Detective Sergeant   584   12/22/2008   NAME   ASSIGNMENT   DSN   DATE OF HIRE   5-9 Years of Service   Joseph Monahan   Detective Sergeant   594   05/03/2010   Steve Beekman   Police Officer   596   09/13/2010   Steve Beekman   Police Officer   596   09/13/2010   Daniel Fletcher   Police Officer   599   01/25/2011   Joshua Smith   Detective   603   09/26/2011   Steven Johnson   Police Officer (SRO)   608   03/19/2012   Jenna Carlson   Police Officer (SRO)   608   03/19/2012   Gary Lively   Reserve/Park Police   620   05/20/2013   Neal Booth   Dispatcher   624   07/10/2013   Neal Booth   Dispatcher   624   07/10/2013   Neal Booth   Dispatcher   624   07/10/2013   Neal Booth   Dispatcher   636   04/04/2014   Mark Nardoni   Detective   636   04/04/2014   Mark Nardoni   Detective   636   04/04/2014   Mark Nardoni   Detective   637   04/07/2014   Ryan Bussen   Detective   640   06/30/2014   Ryan Bussen   Detective   641   06/30/2014   Ryan Bussen   Detective   642   07/10/2013   Neal Booth   Dispatcher   643   04/04/2014   Near Hambor   Police Officer   646   04/04/2014   Near Hambor   Police Officer   647   04/01/2015   Near Hamb				
Mark Pounders	Andre Reece	Sergeant	539	11/22/2004
Mark Pounders         Lieutenant         554         12/12/2005           Patrick O'Neill         Police Officer         555         01/02/2006           Michele Arthur         Police Officer (SRO)         563         10/09/2006           Freddie Lee         Police Officer (SRO)         563         09/17/2007           Kim Berry         Police Officer (SRO)         565         12/26/2007           Michael Arthur         Police Officer (SRO)         569         01/10/2008           Barb Hale         Communications         571         02/05/2008           Mark Lorthridge         Police Officer (SRO)         574         06/30/2008           Amel Topcagic         Police Officer (Traffic)         576         07/21/2008           Steven Michael         Police Officer (Traffic)         576         07/21/2008           Richard Burns         Corrections Officer         580         10/02/2008           Anthony Moca         Detective Sergeant         584         12/22/2008           NAME         ASSIGNMENT         DSN         DATE OF HIRE           5-9 Years of Service         Joseph Monahan         Detective Sergeant         594         05/03/2010           1 Indsey Nelke         Communications         597         11/10/2010     <	10 11 Veere of Comies			
Patrick O'Neill		12. 4	<i>-</i>	40/40/0005
Michele Arthur				
Freddie Lee				
Kim Berry         Police Officer (SRO)         565         12/26/2007           Michael Arthur         Police Officer (SRO)         570         01/09/2008           Steve Neuhauser         Police Officer (SRO)         570         01/09/2008           Barb Hale         Communications         571         02/05/2008           Mark Lorthridge         Police Officer (SRO)         574         06/30/2008           Amel Topcagic         Police Officer (Traffic)         576         07/21/2008           Steven Michael         Police Officer (PIO)         578         08/06/2008           Richard Burns         Corrections Officer         580         10/02/2008           Anthony Mocca         Detective Sergeant         584         12/22/2008           Nick Osmer         Police Officer         591         11/09/2009           NAME         ASSIGNMENT         DSN         DATE OF HIRE           5-9 Years of Service         Joseph Monahan         Detective Sergeant         594         05/03/2010           1 Steve Beekman         Police Officer         596         09/13/2010           1 Lindsey Nelke         Communications         597         11/10/2010           1 Alexander Nilson         Police Officer (K-9)         598         01/25/2011 <td></td> <td></td> <td></td> <td></td>				
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Joseph Monahan   Detective Sergeant   594   05/03/2010	NAME	ASSIGNMENT	DSN	DATE OF HIRE
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Lindsey Nelke         Communications         597         11/10/2010           Alexander Nilson         Police Officer (K-9)         598         01/11/2011           Daniel Fletcher         Police Officer         599         01/25/2011           Joshua Smith         Detective         603         09/26/2011           Steven Johnson         Police Officer (SRO)         608         03/19/2012           Brian Law         Police Officer (SRO)         610         07/02/2012           Jenna Carlson         Police Officer         611         08/27/2012           Gary Lively         Reserve/Park Police         620         05/20/2013           Tyler Italiano         Detective         621         06/17/2013           Kyle Feldman         Police Officer (Traffic)         623         06/24/2013           Neal Booth         Dispatcher         624         07/10/2013           Mary Mansker         Admin. Assistant         629         10/28/2013           Kevin Fodde         Police Officer         630         12/17/2013           Kevin Fodde         Police Officer         632         02/13/2014           Daniel Cushing         Detective         636         04/04/2014           Mark Nardoni         Detective	Joseph Monahan	Detective Sergeant	594	05/03/2010
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Timothy Swope	Detective	657	05/02/2016
Kayla Fels	Police Officer	658	06/15/2016
Daniel Kerckhoff	Police Officer	659	06/27/2016
Jodi Chapie	Detective	660	08/29/2016
Earl Anderson	Police Officer	662	08/29/2016
Dio Foster	Police Officer	622	10/17/2016
Benjamin Bathon	Police Officer	647	11/18/2016
Anita Edwards	Corrections Officer	667	11/28/2016
Steven Schuchardt	Police Officer	668	12/14/2016
Timothy Stoverink	Reserve/Park Police	669	01/30/2017
Charonda White	Communications	671	01/30/2017
Brian Panus	Police Officer	672	02/06/2017
Tyler Sharp	Police Officer	674	02/15/2017
Mobin Malik	Police Officer	675	04/26/2017
Dustin Chandler	Detective	678	07/07/2017
Jeffery Spaulding	Police Officer	679	08/23/2017
Dominic Margherio	Police Officer	680	10/25/2017
Joseph Brockmeier	Police Officer	681	12/01/2017

#### **2019 RETIREMENTS AND PROMOTIONS**

#### **RETIREMENTS**

#### **Chief Timothy Lowery**

Timothy Lowery has served the City of Florissant for over 29 years. He was the Chief of Police since 2012 until being elected Mayor of the City of Florissant in April of 2019.

He was born and raised in the City of Florissant and is a graduate of Hazelwood Central High School. During his youth, Tim was a member of the Police Explorer program and volunteered around Florissant. At a young age, Tim's parents instilled in him a sense of public service and giving back to the community. That is why he was proud to follow in his father's footsteps as Chief of Police.

As Chief Lowery moved through the ranks of the Florissant Police Department he had many accomplishments, including memberships in the various elite law enforcement organizations.

The International Association of Chiefs of Police Executive Board, State Association of Chiefs of Police General Chair, Federal Bureau of Investigations National Academy Member Eastern District of Missouri Chapter Past President, International Homicide Investigators Association Member, Missouri Police Chiefs Association President, St. Louis Area Police Chiefs Association Secretary, North St. Louis County Police Chiefs Association, President Missouri Peace Officers Association, Greater St. Louis Major Case Squad Executive Board Member, Back Stoppers of Greater St. Louis-Member, Law Enforcement Officials of Greater St. Louis Member, St. Louis County and Municipal Police Academy Board of Managers and F.B.I National Advisory Board Member.

Chief Lowery has both a Bachelor's and a Master's Degree in Management from Lindenwood University. In addition, he has an Associate's degree in Criminal Justice

from Florissant Valley Community College, and in 2008, he graduated from the F.B.I. National Academy in Quantico Virginia.

We wish him the best of luck in his next chapter of his life as the Mayor of the City of Florissant.

#### **Gary Schlottach**

Gary Schlottach retired in 2019 after serving the residents of Florissant since 1980. Gary worked in many capacities within the Florissant Police Department before finishing his career in Code Enforcement. Gary served the community with pride and Integrity. On behalf of Chief Fagan and the entire Florissant Police Department, we wish him well as he transitions into retirement.

#### **PROMOTIONS**

#### **Chief Tim Fagan**

Chief Timothy Fagan was born and raised in the St. Louis County area. In his last position as Major (Assistant Police Chief) he was responsible for overseeing the operations of the three Bureaus the Department are divided into, The Bureau of Field Operations, Bureau of Support Services, and Bureau of Investigations.

Chief Fagan began his law enforcement career in 1993 working with both the Village of Bel Nor and the City of Dellwood. In 1994 he began his career with the City of Florissant holding positions as both a patrol officer and in the Special Operations Unit. He was assigned to the Bureau of Investigations in 1996 where he worked until 2002 as a detective when he was promoted to the rank of Sergeant. As a Sergeant he was assigned to the Bureau of Field Operations, Special Operations Unit and the Bureau of Investigations.

In 2011 he was promoted to the rank of Lieutenant where he was initially assigned to the Special Operations Unit and then as the Commander of the Bureau of Investigations. In 2012 he was promoted to the rank of Captain and continued as the Commander of the Bureau of Investigations. In 2014 he became the Commander of the Bureau of Field Operations. In 2015 he was promoted to the rank of Major. In April 2019, Chief Fagan was promoted to Chief of Police.

Chief Fagan holds both an Associate's Degree and a Bachelor's Degree in Criminal Justice. Chief Fagan is a Graduate of the FBI National Academy and of the Axciton Polygraph School where he was certified as a polygraph examiner. Chief Fagan is a member of the International Association of Chiefs of Police, the Missouri Police Chiefs Association, the Law Enforcement Officials of Greater St. Louis, the American Association of Police Polygraphist and the American Polygraph Association. Chief Fagan also serves as the Northern Regional Director for the International Homicide Investigators Association. He also serves on the Board for the Greater St. Louis Major Case Squad.

#### **Major Randy Boden**

Major Boden began his career in January, 1987 as a police officer with the St. Louis County Police Department. Upon graduation from the St. Louis City Police Academy he was assigned to the Affton Precinct. In August, 1989 Major Boden joined the Florissant Police Department.

Major Boden has served in many different capacities in the Department. Starting in 1989 he was assigned to the Bureau of Field Operations as a patrol officer. Later he was also selected as a member of the Tactical Response Unit. In 1993 Major Boden was assigned to the Bureau of Investigations as a Detective. During this time in Investigations Major Boden has handled all types of investigations including Homicides. He has served on both State and Federal task force investigations which covered narcotics, child pornography and homicide. In 2000, Major Boden was promoted to the rank of Sergeant and remained in the Bureau of Investigation until September of 2000 when he was transferred to the Bureau of Field Operations as a patrol Sergeant. In October 2002, Major Boden was transferred back to the Bureau of Investigations as a Sergeant where he remained until May 2007. Major Boden was then transferred to the Bureau of Support Services where he served as a Sergeant in charge of Professional Standards, Communications, CALEA and Training. In October 2007, Major Boden was promoted to Lieutenant and assigned to the Bureau of Field Operations.

In September 2011 Major Boden was promoted to Captain and placed in command of the Bureau of Investigations. In October 2012, Major Boden was assigned as the Commander of Bureau of Support Services. In April 2019, Major Boden was promoted to the rank of Major and is the Assistant Chief of Police

Major Boden is also a member of the Major Case Squad of Greater St. Louis, which is a homicide task force. Starting with his selection as an investigator in 1993, he has held many positions with the squad. Major Boden served as an Investigator, Report Officer, Personnel Officer, Deputy Commander and is the current Chief Deputy Commander for Missouri.

In 1995 Major Boden received his associate degree in Criminal Justice from the St. Louis Community College at Florissant Valley. In 1997, Captain Boden earned a Bachelor of Science Degree in Human Resource Management from Lindenwood University. In 1999, he graduated from Lindenwood University with a Master's degree in Human Resource Management. Major Boden is also a graduate of the FBI National Academy Session #250 and is the President of Eastern Missouri Chapter Board for the FBINAA.

#### **Captain Dennis DeHart**

Captain DeHart began his law enforcement career in January of 2000 at the Eastern Missouri Police Academy and joined the Florissant Police Department in December of 2000 and was assigned to the Bureau of Field Operations as a Patrol Officer.

In November of 2005, Captain DeHart was transferred to the Bureau of Investigations as a Criminal Investigator. Captain DeHart spent eight years as a Criminal Investigator spending time in all of the assignments within the Bureau of Investigations. Captain DeHart was assigned to the Crimes Against Persons Unit within the Bureau of Investigations for two years prior to being promoted to the rank of Sergeant in January of 2013.

Captain DeHart was assigned to the Bureau of Field Operations as a supervisor on the A Platoon from January of 2013 to November of 2013 when he was transferred to the Bureau of Investigations as a Detective Sergeant. Captain DeHart was a supervisor with the Major Case Squad of Greater St. Louis and held the position of a Deputy Report Officer for the squad during his time as a Sergeant in the Detective Bureau.

In November of 2015 Captain DeHart was promoted from a Detective Sergeant to the rank of Lieutenant and assigned to the Bureau of Field Operations as a Platoon Watch Commander. In August of 2017 Captain DeHart took over as Commander of the Department's Bureau of Investigations where he oversees operations of the Detective Bureau, Evidence Technician Unit and Corrections Division. In May of 2019 Captain DeHart was promoted to his current rank and still remains assigned as the commander of the Bureau of Investigations. Captain DeHart also serves as a Deputy Commander for the Major Case Squad of Greater St. Louis.

#### **Lieutenant Mark Pounders**

Lt. Pounders began his career with the Florissant Police Department in 2005. Lt. Pounders has served in many different capacities in the police department before being promoted to Sergent in November of 2013 where he was assigned to the Bureau of Field Operations. In April 2019 Lt. Pounders was promoted to his current rank of Lieutenant and assigned to the Bureau of Field Operations as a platoon watch commander.

#### **Sergeant Joe Monahan**

Sgt. Monahan began his career with the Florissant Police Department in 2010 and has served in several different assignments in the police department before being promoted to Sergeant in April 2019. Sergeant Monahan is currently assigned as a Bureau of Investigations supervisor. He is also a member of the Major Case Squad of Greater St. Louis.

## **ASSISTANT CHIEF OF POLICE**



Major Randy Boden Major Boden is the Assistant Chief of Police and reports directly to the Chief of Police. Major Boden is responsible for administrative and functional matters of operations for all three bureaus, Bureau of Field Operations, Bureau of Investigations and Bureau of Patrol Support.

#### **BUREAU OF FIELD OPERATIONS**



Captain Vince Godfrey commands the Bureau of Field Operations (BFO). The Bureau of Field Operations is the largest and most visible component of the Florissant Police Department. It is comprised of the uniformed men and women who patrol the city 24 hours a day, seven days a week. BFO includes uniformed patrol, canine, communications Unit, and other related services.



**UNIFORMED PATROL** 

A Lieutenant commands each patrol platoon of officers and oversees one Sergeant and up to 10 Police Officers. These officers are responsible for the around the clock public safety needs of the City. The patrols are divided strategically through seven patrol areas called sectors. Platoons rotate between two watches every twenty-eight days. Patrol Officers remain in permanent sector assignments allowing officers to develop a working knowledge of their beat which enhances their ability to prevent crime and have more community involvement.

#### **COMMUNICATIONS UNIT**

The Florissant Police Department's Communications Unit serves as the 9-1-1 "Public Safety Answering Point" for all emergency services in the City of Florissant. Emergency calls requiring fire or emergency medical assistance are routed to the dispatchers of the Central County Fire Alarm center, responsible for dispatching the Florissant Valley and Black Jack Fire Protection Districts, and the appropriate police and fire equipment is immediately dispatched. During 2019 the Communication Unit handled 42,270 9-1-1 calls for emergency assistance and dispatched 78,307 calls for police service.

The Communications Unit continues to be staffed by nine full-time dispatchers and four part-time dispatchers. A minimum of two dispatchers are assigned around the clock to ensure that calls are promptly handled. The unit is equipped with a fully integrated Computer Aided Dispatch (CAD) System that links communications records to the department's Records Management System and mobile computers in the police vehicles. The mobile units are equipped with Global Positioning Satellite (GPS) technology that pinpoints the location of units in the field allowing dispatchers to locate and dispatch the closest unit to priority calls.

#### **CANINE UNIT**

The Canine Unit is comprised of two dogs, down from four. This is due to K-9 "Hugo" being medically retired in 2019 and K-9 "Aresh" due to injury and illness. The unit consists of Officer Alex Nilson and his canine partner "Tyson", and Officer Lori Mahn and her canine partner "Eddie."

Officer Nilson, with his canine partner is assigned to a patrol platoon and is available to perform narcotics detection, building searches, crowd control, tracking missing person searches and assisting other agencies with similar requests. Officer Nilson also participates in various canine public demonstrations throughout the year. Officer Mahn and "Eddie" are assigned to attend community events, park facilities and schools. "Eddie" is not trained to perform the normal patrol dog functions.

K-9 "Tyson" is a graduate of the St. Louis Police Department's Police Canine Academy. Both "Tyson" and "Eddie" continue to receive in-service training to keep them proficient in all tasks required. "Tyson" has a current certification through the North American Police Work Dog Association (NAPWDA) and is certified each year.

The Canine Unit accomplished the following in 2019:

- 4 canine demonstrations
- 36 building and vehicle searches for narcotics
- 14 tracks for suspects

- 2 building searches for suspects
- 3 suspect apprehensions, (3 non-bite surrenders and 0 bite apprehensions)
- 6 canine deployments to assist other agencies
- 1 tracks for missing persons

#### Eddie the Florissant Police Dog



Eddie is the Florissant Police Community Service dog whose main goal is to bridge the gap and encourage interaction with the police. Eddie's sole job is to visit children, whether at a school or at play in their yard; visit the elderly, either at a caring facility or the comfort of their living room. The citizens of the community are who Eddie is here to befriend.

Eddie is a pure bread German Sheppard and was born March 6, 2015. He was donated by Sherri Opich, a former St. Louis County Police Officer who is a lifelong resident of Florissant.

Police Officer Lori Mahn is assigned as Eddie's handler and together they do public appearances, including visits to business, schools and community events. Socialization, obedience, and community service is the focus of Eddie's training. He is not trained in the usual way of a police K-9.

Eddie's hours vary due to Officer Mahn's schedule, but he can be seen roaming the halls of the police department throughout the work week. You can keep up with all things Eddie by visiting his Facebook page "Eddie the Florissant police dog".

#### Small Unmanned Aircraft Systems Program (sUAS)

The Florissant Police Department has added a new tool to assist in continuing to provide the highest quality police service to our residents. As of April, 2019 the Florissant Police Department began utilizing a sUAS (drone) unit. The department has two DJI Matrice 210 drones which are equipped with both a zoom lens camera as well as a thermal imaging camera. The drones are also equipped with a payload drop mechanism and LED flood/spot lights.



The sUAS Unit is commanded by a Lieutenant who has held an FAA pilot license since 1977. All 8 of our Law Enforcement sUAS pilots are licensed by the FAA as Part 107 drone pilots.

These drones are to assist in missing person's cases, crime scene, accident reconstruction, suspect searches and natural disaster assessment.

#### **POLICE EXPLORER POST #9799**



The Florissant Police Department sponsors a Boy Scouts of America Post, which is designed as a career development program for men and women between 14 and 21 years of age. Three commissioned officers serve as Post Advisors. In



addition to a ride-along program, members of the Post assist in many assignments such as parking lot control at the Valley of Flowers Festival and

the 4<sup>th</sup> of July fireworks display, crime prevention presentations and youth related programs.

If any young adult is interested in joining the Florissant Explorers to learn more about law enforcement as a career, please contact Officer Kayla Fels or Mike Arthur at 314-831-7000. You can read more about the Explorer program on the Florissant Police Department's website. www.florissantmo.com/police



#### **BUREAU OF SUPPORT SERVICES**



Lieutenant Rick Pfaff is the commander of the Bureau of Support Services (BSS). The Bureau of Support Services is responsible for those operations that support the patrol and investigative efforts of the department. The functions under his command include the Records Unit, Information Technology, Professional Standards, Training, Recruitment, School Resource Officers, Code Enforcement, Traffic Safety Unit, Business Liaison Officer, DARE and Park Police.

#### <u>PATROL SUPPORT DIVISION</u>



This Division is comprised of specially trained officers whose functions include supporting the patrol officers in their daily duties. These officers are under the command of Lieutenant Rick Pfaff and Sergeant Andy Haarmann.

#### TRAFFIC SAFETY UNIT

There are four officers who are highly trained crash investigators assigned to the Traffic Safety Unit. Three of the four officers are certified as Crash Reconstructionists. Traffic Officers investigated 51% of the departments' 1,767 crashes reported in 2019. The Traffic Safety Officers prepared six Crash Reconstruction Reports in 2019. Five reconstructions were involving a crash with fatal injuries. They also conducted 456 follow-up investigations for cases where at least one vehicle left the scene of an accident.

Traffic Safety Officers serve as members of the Mayor's Traffic Commission. They are also members of the Greater St. Louis Traffic Safety Council, the Missouri Law Enforcement Traffic Safety Advisory Council, and the Missouri Coalition for Roadway Safety. They meet regularly with the officials and engineers of the St. Louis County Department of Highways & Traffic as well as the Missouri Department of Transportation to address safety concerns on county and state maintained roadways.

The Traffic Safety Officers coordinate many of the department's traffic enforcement programs including, highway safety grants, and special campaigns. The Traffic Safety Officers track all vehicles that were towed by the Florissant Police Department. Traffic Safety Officers also assist in providing security for the Florissant Municipal Court sessions and City Council Meetings.

The Traffic Safety Unit is responsible for the maintenance, training, and records for the Florissant Police Department's:

- 7 Breath Alcohol Detection Instruments
- 22 Car Mounted Radar Units
- 2 Hand Held Radar Units
- 9 Hand Held Laser Units
- 10 Radar Speed Reading Signs

The Traffic Unit has at its' disposal ten high tech Speed Check reading signs, which were deployed in neighborhoods throughout the city in 2019. These units alert motorists to their driving habits creating awareness of speeding and are equipped to generate traffic studies used to determine enforcement activities. Additional duties include:

- Radar Details for problem areas/streets
- Funeral Details
- Parades
- Charity Runs and Special Events (Fall Festival, 4<sup>th</sup> of July Fireworks, Valley of the Flowers)

The Police Department bought two Harley Davidson Ultra Classic Motorcycles in 2015. In 2017, the department added a third motorcycle, purchasing a 2017 Harley Davidson, and the department purchased a fourth in 2018. The three of the four Traffic Officers have gone thru a specialized training course on the proper use of police motorcycles, and are all certified. The motorcycles are used for traffic enforcement, parades, funeral details, and other special duties. The motorcycles are equipped with the same emergency lights and siren that a regular Police Cruiser has as well as a mobile computer and printer.

#### SCHOOL RESOURCE OFFICER PROGRAM (S.R.O.)

The Florissant Police Department has formed partnerships with both the Ferguson-Florissant School District and the Hazelwood School District which funds 75% of the costs of providing School Resource Officers (S.R.O.) for the academic school year. Staring in the 2019-2020 school year, the Ferguson-Florissant School District increased the amount of SRO's for their schools. This increase has resulted in four officers assigned to each of the high schools (McCluer and McCluer North), one officer assigned to Cross Keys, and one officer assigned to Wedgewood 6th Grade Academy. The Florissant Police Department continues to assign an officer at Hazelwood Northwest Middle School as well. The officers' duties include but are not limited to safety and security on and around campus, an educational resource, and administration. The School Resource Officers coordinate with the beat officers to alert affecting them to issues the school campus and the neighborhoods. School Resource Officers handle off campus problems such as student parking in residential areas, students smoking near campus, and student trespassing.

SRO's also have a student mentoring program and assist with after school activities and events.

#### SAFETY TOWN/D.A.R.E. to be G.R.E.A.T./FUTURE LEADER PROGRAMS

The Florissant Police Department, in cooperation with the Rotary Club of Florissant, conducted the nationally recognized Safety Town Program. The facility, Wedgewood Elementary School, was provided by the Ferguson-Florissant School District. Instructed by Florissant Officers, this program educates 4 to 6 year old children about important

safety issues such as bicycle and traffic safety, school bus safety,

stranger danger, tool and toy safety and playground safety.



In 2019, the Florissant Police Department held the fourth annual D.A.R.E. to be G.R.E.A.T. Program. Forty in coming sixth graders participated in this week long team building program that included a visit to a St. Louis Cardinals game, the St. Louis Zoo, Grants Farm, and the St. Louis Science Center.

In 2019, Officers Kim Berry and Freddie Lee began a new program called the Future Leaders Academy. This two week long program exposed twenty high school aged youths to topics such as military service, college applications and a college visit, how to write a resume and apply for a job, and personal fitness.

#### DRUG ABUSE RESISTANCE EDUCATION PROGRAM (D.A.R.E)



One officer is assigned as an instructor for the D.A.R.E. Program. This officer provides instruction to 5<sup>th</sup> or 6<sup>th</sup> grade students in drug and violence prevention techniques as provided by the national acclaimed D.A.R.E. Program. The program is concluded with a graduation ceremony for those students who successfully complete the nine week long course. The program is currently being taught in 16 schools covering 32 fifth or sixth grade classrooms. There were approximately 900 students participating in the program this year.

In 2013, the Florissant Police Department added a new D.A.R.E. car to promote the program to students. The vehicle was seized from a local drug dealer, after an investigation by Florissant officers.

#### NEIGHBORHOOD PRESERVATION UNIT

The Neighborhood Preservation Unit is comprised of three Florissant Police Officers. In 2017, the Department added a third officer to the Unit. The unit allows a coordinated approach to addressing nuisance properties and vehicles. The result is the elimination of multiple complaints by more efficiently working together to solve problems. The unit works not only to enforce code violations but to assist residents in finding the resources to address the problems.

Where no other alternative exists, the unit prepares cases for criminal prosecution, executes abatement search and seizure warrants issued by the Municipal Court and takes appropriate action to remove nuisance, abandoned or derelict vehicles; property owners who refuse to maintain their property to City Code; and, locates out of town property owners whose local rental properties create a nuisance or fail to meet code.

In 2017, Officers Perry and Stringer became the Florissant Crime Free Residential Housing Program Administrators. The Crime Free Program was designed to assist tenants, owners, and managers of rental properties in keeping drugs and other illegal activities off of their property. An eight hour seminar is Phase One of the three phases Crime Free Program. The seminars include topics such as screening applicants, leases, evictions, drug identification, meth labs, crime prevention, and the role of the police on your property.

In 2019, Officer Cameron joined the unit, and Officers Perry and Stringer continued to offer the initial Crime Free class to new property owners within Florissant. In 2019, Officers Perry and Stringer offered six classes to 128 attendees. Officer Perry also attended the Crime Free Train-the-Trainer course, which exposed him to the newest legal information pertaining to the Crime Free Program, and will now allow the department to train new Crime Free instructors in the St. Louis area.

#### RESERVE OFFICER PROGRAM

CRIME FREE

In addition to the full-time police force, the Florissant Police Department employs six part-time police officers known as Reserve Officers. These are fully commissioned officers who are P.O.S.T. certified and have the same authority as full-time officers. All of the Reserves have recently retired from law enforcement, and they bring a wealth of experience to the department. Two of these officers are assigned to the municipal court as a bailiff. The remaining four Reserves are assigned to the Park Police program, which was implemented in 2013 and was very successful in 2019. The Park Police program assigns officers exclusively to the parks and recreation centers in the City of Florissant. One of the Reserve Officer positions was eliminated at the start of the FY2020 City of Florissant Budget Year.

#### **BUSINESS LIAISON OFFICER**

In 2015 the police department created a Business Liaison Officer position within the Police Department. The role of this Officer is the primary contact for all of the businesses within the city. This Officer works directly with the business community to offer theft/security assessments, complete alarm/business registrations, provide training on ID theft, bad checks and other fraud, and also handle calls for shopliftings at these locations.

In 2019, the Business Liaison Officer, Officer Johnson, conducted training for several businesses and schools in how to respond to an "Active Shooter." The Business Liaison position was eliminated in August of 2019 when the department increased the number of School Resource Officers in Ferguson-Florissant schools. Officer Johnson, now a SRO, continues to teach Active Shooter classes when his schedule allows.

#### **EMERGENCY MANAGEMENT**

Emergency Management is the managerial function charged with creating the framework within which communities reduce vulnerability to hazards and cope with disasters. The Police Department has two active Emergency Management personnel. These officers attend numerous trainings throughout the year to better prepare in case a disaster strikes our area. Sergeant Andy Haarmann acts as the Director of Emergency Management for the City of Florissant.

#### **RECORDS UNIT**

The Records Unit is staffed by a full-time staff of one Administrative Assistant and two clerks who ensure the processing, distribution and secure storage of police reports and other department records. The record room is staffed Monday through Friday, excluding holidays, between the hours of 8:00 a.m. and 5:00 p.m. During those hours the records staff also serve as the department's receptionist, greeting and directing citizens and visitors as well as incoming telephone callers.

In 2019 the records staff processed 7,208 reports of incidents, crime or arrests, 1,769 traffic crashes, and 4,847 supplemental investigations.

Department reports are retained in accordance with state law and the guidelines of the Missouri Secretary of State. Incident and arrest reports are stored electronically in the department's Records Management System and vehicle crash reports are stored electronically at the Regional Justice Information Services (REJIS). The department also maintains a micro-filmed archive of reports that currently dates back to 1960.

Open police reports may be obtained at the police department or by mail. The processing charge is \$10 per report. Records may now be emailed to requestors who submit a request and payment in advance.

#### INFORMATION TECHNOLOGY UNIT

The Florissant Police Department relies heavily on technology to improve processes and supplement staffing wherever feasible. Kristi Pennington is the department's I.T. Manager and is responsible for maintaining the servers, computers, user accounts, and software packages within the police department.

The department utilizes an integrated computer aided dispatch (CAD) and records management system (RMS) software package as the backbone for department records. This is supplemented by a number of specialized servers and software products including digital bar-coding and tracking for evidence and property; electronic accident report writing that communicates directly with Missouri State for reporting and tracking vehicle accidents and traffic enforcement; electronic ticketing for issuing warnings and citations; specialized reporting software for statistical and investigatory data mining; an intelligent video surveillance system; a voice recorder for recording incoming telephone calls, 911 calls, and radio transmissions in the communication unit; a digital dictation system for the dictation and transcription of police reports; an electronic fingerprint system; and a digital mug shot system from the Regional Justice Information Systems (REJIS).

In 2019 the department replaced 25% of the 35 mobile computers in police patrol cars and will continue to rollover a quarter of the computers each year, ensuring they remain

state of the art and serviceable. These computers provide officers in the field with real-time access to the CAD system, the Public Works system, County real estate records, as well as to the Regional Justice Information System (REJIS) that provides access to regional arrest and warrant information, state drivers and vehicle license information including the ability to view drivers' license and arrest photos, enhancing the officers' ability to identify offenders. The REJIS Mobile Ticketing system allows officers to prepare citations on the mobile computer and once approved, they automatically transfer to the court docketing system with no paper copies to administer. All patrol vehicles are equipped with GPS based vehicle locater devices that enable both the dispatchers and officers to know the location of all patrol units at all times. Officers also have access to all their police reports on their mobile laptops.

The I.T. Manager along with the Professional Standards Sergeant are responsible for implementing and keeping updated a cloud-based web site in which all department personnel have access to a library of department information including general orders, forms, directories, maps, instructional videos, as well as links to ordinances, statutes and reference material from other city and state resources. This resource is accessible from desktops through the department as well as on the mobile computers in patrol cars.

The department internet website provides citizens and other law enforcement agencies with easy access to information and department resources. Information readily available on our web site includes news of department activities, press releases, annual reports and the ability to file on-line requests and comments which are routed directly to the appropriate staff members. The use of email by all department employees continues to allow for more direct and accurate internal communications as well as giving the public greater access to officers and staff.

The department was able to implement a total of 2 fixed and 2 mobile License Plate Reader (LPR). This initiative is to assist in identifying criminal activity in Florissant along with other venues. The data that is collected by our agency through those systems is shared to the St. Louis Fusion Center. The LPR system is affixed to a vehicle or mounted to a pole and uses license plate images to check for stolen vehicles and other non-traffic and traffic offenses. The LPR system has assisted our officer in successfully recovering several stolen vehicles and other wanted vehicles.

During 2019 the department implemented a total of 8 fingerprint readers. Those readers have been used to successfully identify suspects who are either non-cooperative or are providing false information while on the street.

In 2019, we began implementation of the fleet of vehicles with in-car dash cameras. March the department added body-worn cameras to all of our officers. This program included a total of 57 Body cameras. These cameras have proven to be a useful tool for evidence collection, documenting officer interactions with the public, increasing accountability and strengthening our relationship with the Community.

#### **ACCREDITATION**



The Florissant Police Department continues to be internationally accredited by the Commission on Accreditation for Law Enforcement Agencies. The department voluntarily entered the accreditation process in 1999 and was initially accredited in March of 2001. In order to retain accredited status the department must be reassessed every three years

by the Commission and must prove compliance with all of the applicable 484 standards established by the Commission. The department was reaccredited in 2004, 2007, 2010, 2013, 2016 and is proud to announce again in 2019.

In October of 2019 The Florissant Police Department went through a tri-annual on-site review which utilized the CALEA "Gold Standard" review process. This was our sixth reaccreditation process (seventh total assessment). The assessors reviewed written materials, interviewed employees, observed practices and inspected facilities where compliance with the standards can be witnessed. The Florissant Police Department had a very successful assessment, and the assessors submitted their final report to the full Commission for their review.

As a result of the successful reassessment, The Florissant Police Department is hopeful to receive our reaccreditation in 2020, and then enter into the new four year accreditation process.

#### **DEPARTMENT TRAINING**

To support the department's mission, the training goal of the department is to continually advance the professional development of the officers and staff. The Peace Officers Standards and Training (P.O.S.T.) Commission require all police officers in the state of Missouri to complete a minimum of 24 hours of P.O.S.T approved continuing education every year.

During the year of 2019, all officers of the Florissant Police Department completed a minimum of 24 hours of training. Included fields of training were:

Bias Based Policing Mental Illness Ethics

All officers are trained, and required to qualify Bi-Annually with duty weapons including pistol, shotgun, patrol rifle and the Taser. In addition, officers also received firearms and situational judgment training with the Florissant Police Department virtual training simulator.

The training providers included the St. Louis County Municipal Academy, Missouri State Highway Patrol Academy, Federal Law Enforcement Training Center, Missouri Police Chief Association, Virtual Academy and Missouri Safety Center.

Other specialized areas of training included The Missouri Police Chief's Command College, Active Shooter Refresher, and Crisis Intervention. Also, the department participates in the St. Louis County wide coordinated Multi-Assault Counter-Terrorism Action Capabilities (MACTAC) training.

#### **PUBLIC INFORMATION UNIT**

The Public Information Unit, staffed by Officer Steve Michael, is responsible for statistical analysis, crime prevention programs, media relations, and public information, all of which are key elements in the Florissant Police Department's efforts toward the

prevention and reduction of crime. Programs and activities of the Public Information Unit include:

#### Media Relations



The Public Information Officer (P.I.O.) is responsible for the dissemination of information to the media thru press releases and other forms of communication. The P.I.O. also acts as the spokesperson for the department, and coordinates the joint release of information if other agencies are involved.

#### **Crime Analysis**

The Public Information Officer is responsible for the collection, analysis, and dissemination of statistics on crime and calls for service. This information is used to establish directed patrols and the review of beat structure. Crime data is transmitted on a monthly basis to the Missouri State Highway Patrol and the Federal Bureau of Investigation, both of which compile extensive reports on crime in Missouri and the United States.

#### Resident Camera Program

The Resident Camera Program allows residents and business owners to voluntarily register locations and capabilities of their security camera systems in their home or business with the Florissant Police Department. Using this information, when a crime occurs, the Florissant Police Department will know the locations of nearby video cameras and be able to collect video evidence and follow up on leads.

#### **Security Surveys**

The Public Information Unit can arrange for a police officer to survey your home or business and assess the security of the site. Findings and recommendations are provided to reduce the chances of being victimized.

#### **Neighborhood Watch**



The Neighborhood Watch Program assists residents to protect themselves, their homes, and neighborhoods, by training them during neighborhood meetings. Residents are shown how to secure their property, how to identify and report suspicious activity, and how to be good neighbors. The program enlists residents as Neighborhood Watch Block Captain's and Ward Captains from each of the nine City Wards. These roles help keep the program growing by active participation from the residents. The 9 Ward Captains and other Neighborhood Watch

Volunteers have regularly scheduled Neighborhood Watch meetings to help promote new membership and discuss crime trends and strategies that neighbors can use to deter criminal activity. Our Neighborhood Watch program continued to see a steady growth in membership over 2019. The Neighborhood Watch street sign is available for your street, the requirement is to get at least half of your street signed up for the program. The sign is currently being circulated in neighborhoods with active watch groups.

#### Website: www.florissantmo.com/police

The site is maintained and updated by the Public Information Officer with the assistance of the City of Florissant Informational Technology department. The site includes information about the Department, monthly crime statistics, current schedule of events, upcoming citizen training programs such as C.E.R.T. and the Citizen Police Academy, emergency preparedness information, as well as providing links to other crime prevention related sites.

#### SOCIAL MEDIA

The Florissant Police Department recognized that social media plays a role in getting information out quickly. The Police Department has found that residents, business owners, organizations, and the media monitor our social media pages. With the growth of social media the Florissant Police Department can disseminate firsthand information that is posted by the police department. The Florissant Police Department currently utilizes: Facebook, Twitter, Instagram, Nextdoor and Nixle.

Please go to our social media sites and like our pages. Facebook (Florissant Police Dept), Twitter (@FlorissantPD) and Nextdoor (Florissant Police Department) are similar, but *Intagram* (florissantpd) is for pictures.









#### **NIXLE**



The Florissant Police Department utilizes this service that allows us to send important, valuable community information directly to residents using the latest technology.

The NIXLE Community Information Service allows us to create and publish messages to be delivered to subscribed residents instantly via cell phone text message and/or email. Notifications can also be accessed online at NIXLE's web site at www.nixle.com. Messages may include Missing Persons/Amber Alerts, road closures and other relevant safety and community event information. The messages can be sent specifically to residents registered within a 1/4 mile radius, giving them the opportunity to receive trustworthy information relevant only to their neighborhood. Residents decide from which local agencies they want to receive information. Subscribers can also choose the way in which alerts are received, whether it is by email, text message, or over the web.

Residents of the City of Florissant and those in neighboring communities can immediately begin receiving pertinent information via text message, email, and web by registering at www.nixle.com.

#### Missouri Special Olympics



The Florissant Police Department continued their support of the Missouri Special Olympics by raising over \$2200 for Special Olympics in 2019 for the fourth consecutive year. The Missouri Special Olympics Law Enforcement Torch run went through the City of Florissant on May 29, 2019. The Law Enforcement Torch Run is a campaign to raise awareness and funds for the Missouri Special Olympics. We had great representation from the Florissant Police Department in our leg of the run, which was 2.7 miles extending from the Flower Valley

Shopping Center to the intersection of US Highway 67 and Charbonier Road.

#### Prescription Drug Disposal Box



The Florissant Police Department has a prescription/non-prescription drug disposal box permanently installed in the lobby of the Florissant Police station. This box was made possible by the Missouri Prescription Pill and Drug Disposal organization. The box provides a safe location for citizens to properly dispose of unused prescription/non-prescription medications and an environmentally safe alternative to disposing of both prescription non-prescription medications in landfills and sewer systems that may negatively affect the environment. Officer Steve Michael now sits on the

Board of Directors of the Missouri Prescription Pill and Drug Disposal Program.

The secured, steel collection box in the lobby of the police station is accessible to citizens any time of the day or night 365 days a year. Once collected, the drugs will be properly disposed of by incineration.

#### Citizen Police Academy



The Citizen Police Academy is a unique opportunity for citizens to experience a glimpse of the training a police officer receives in the Police Academy. In September of 2015 the Police Department joined with the Florissant Valley Fire Protection District and formed a Public Service Academy. In 2019 twenty-five citizens participated in the classes which is an eight-week educational citizen involvement activity designed by the Police

and Fire Departments. The courses involved Traffic Enforcement, Narcotics, Evidence/Crime Scene Investigation, Firearms, Fire Safety, Search and Rescue, Vehicle Extraction and a Live Fire Demonstration. By promoting this understanding it is hoped that citizens and police/firefighters will work together.

#### Community Emergency Response Team (C.E.R.T.)



The Public Information Unit manages C.E.R.T. training as a partnering effort between emergency services and the people they serve. The goal is for emergency personnel to train citizens, community organizations, and businesses in basic response skills. C.E.R.T. members are then integrated into the emergency

capability for their area. The Florissant Police Department hosted a CERT class in February of 2019 for 22 residents.

The program consists of 24 hours of training, one night a week for eight weeks. Emergency Responders such as firefighters, emergency medical personnel and law enforcement personnel from your community will teach this course. Over 200 citizens have completed C.E.R.T. training.

If a disastrous event overwhelms or delays the community's professional response, C.E.R.T. members can assist others by applying the basic



response and organizational skills that they learned during training. These skills can help save and sustain lives following a disaster until help arrives. C.E.R.T. skills also apply to daily emergencies. This training is provided free of charge.

Florissant C.E.R.T. is aligned with the North County Citizen Corp Coalition. Participating with this coalition allows Florissant to take advantage of additional instructors, training sessions, and will allow residents to attend any C.E.R.T. training offered in the North St. Louis County area through the coalition.

#### **COMMUNITY INVOLVEMENT**

The Florissant Police Department has an established history of community policing practices. The department encouraged officers to initiate activities such as foot patrols and citizen contacts. This tradition of community involvement has formally developed to include every component of the organization. Our community policing activities are the foundation by which we carry out our mission.



In early 2017 the men and women of the Florissant Police Department began volunteering their time helping a local food pantry unload the monthly food delivery. In 2019 they continued their efforts for the third consecutive year.

In December of 2019 the Florissant Police Department participated in its fifth "Summons



of Joy." This program is in conjunction with the Churches United for Racial Harmony and Justice. Eight area churches donated \$5,600 that was turned into 56 \$100 gift cards. These gift cards were handed out to unsuspecting people in need during the Holidays. This program gave our Officers and the community a chance to continue to grow our positive relationship and to continue flourishing our community relations.

Another great community event the police department hosted was, "Coffee with a Cop". Several times throughout the year the Florissant Police Department hosts "Coffee with a Cop" at a local business. These

events bring police officers and the members of the community they serve together, over coffee to discuss issues and learn more about each other.

Another great event that has been reoccurring is our police officers teaming up with a local high school and playing a friendly basketball game. Officers are placed on a team with other high school players and the teams play against each other. This has been well received by the students and staff.

Florissant Police Officers regularly engage in community projects to improve the quality of life in the City of Florissant. The department continues to assist Code Enforcement Officers, the Senior Citizen Office, Health Department, Parks Department and Community Development and Housing office with identifying and correcting housing code violations, general clean-up of properties owned by senior, disabled or indigent residents. The Florissant Police Department



participated in a number of community event and fundraisers in 2019.

#### Additional Community Policing Programs

The department also hosted or conducted many other programs that directly impact the community we serve. Among the many programs offered, the Public Information Officer is charged with coordinating the following programs:



- Coordinates the police intern program for High School and College students
- Child Fingerprinting & Identification
- Sponsorship of the A.A.R.P. "Driver Safety" Program
- Provide Free Firearm Trigger Locks
- Serve as collection point for the Kurt Warner's Warm Up (winter coats)
- D.E.A. Prescription Drug Take-Back Program
- NCCU (North County Churches Uniting for Racial Harmony and Justice) The Florissant Police Department participates with NCCU in community group meetings.
- Coffee with a Cop
- Shop with a Cop



#### **BUREAU OF INVESTIGATION**

Captain Dennis DeHart is the Commander of the Bureau of Investigations where he is in charge of sixteen Detectives, six corrections Officers, and three Detective Sergeants.

#### **CRIMINAL INVESTIGATION UNIT**



Eight detectives and two sergeants are assigned to conduct investigations. The Detectives work in teams of two and investigate crimes committed in their specialized field such as burglary, crimes against persons, crimes against property, etc. Detectives routinely initiate investigations into a verity of criminal offenses discovered to be occurring in the city.

All of the investigators are also members of the Major Case Squad of Greater St. Louis. The Florissant Police Department continues to take a strong lead in Squad activities. Captain DeHart serves as a Deputy Commander and several of the Squad Supervisors are members of the Florissant Police Department.

A detective assigned to the BOI is specially trained to handle crimes and status offenses committed by youths under the age of 17. They maintain close ties with the Family Court of St. Louis County and various youth service groups. The Juvenile Detective is specially trained in the investigation of child abuse and neglect. The Juvenile Detective maintains all juvenile records and gang intelligence information.

#### ANTI CRIME/NARCOTICS TASK FORCES





Four Detectives and a Sergeant are assigned to investigate drug activity, vice and many other criminal activities occurring within the City of Florissant. The Florissant Police Department also cooperates in Federal Investigative Task Forces targeting regional drug and gang related activities.

One investigator is assigned full-time to Drug Enforcement Administration (D.E.A.) Task Force.

In 2019 the Anti-Crime Unit investigated 7 fatal overdose death cases and cleared 5 of those with the arrest of the suspect who supplied the victim the fatal dose of narcotics.

#### **EVIDENCE TECHNICIAN UNIT**



Two Detectives are assigned as Evidence Technicians. They are responsible for processing major crime scenes for evidence. Both are highly trained in the collection of fingerprints, blood evidence, trace tissue, and fiber samples. During 2019 the ETU handled 7,618 individual pieces of evidence. The police department utilizes a state of the art property control bar code system. The system allows evidence technicians to efficiently

track, control, and manage over 84,718 pieces of seized property.

Evidence technicians utilize a fully digital photography lab, as well as a forensic video

lab. These labs allow the technicians to read, isolate, enhance, and print evidence located on videotape, digital disc, and film. Technicians use a special ultra-violet light crime-scope camera to locate latent fingerprints and footprint evidence.

During 2019, latent fingerprints from 200 cases were submitted to the Automated Fingerprint



Identification System, (A.F.I.S.) at the St. Louis County Crime Laboratory for identification purposes with positive identifications on 10 prints. The remaining submissions remain in A.F.I.S. for comparisons to suspects entered in the future.

In addition to submitting fingerprints the evidence technicians submit DNA evidence samples for analysis to the St. Louis County Police Crime Laboratory where the sampled are forwarded to the Combined DNA Index System, (C.O.D.I.S) for identification purposes. 145 submissions resulted in 3 positive "hits" through DNA analysis during 2019.

#### **CORRECTIONS UNIT**

Six full-time Corrections Officers are assigned to the BOI to process and supervise detainees who are being held in the department's holding facility on charges ranging from misdemeanors to serious felonies. These non-commissioned officers handled the processing and detention of 5,215 prisoners arrested by officers of the department in 2019.

All arrestees are photographed into the regional IRIS mug-shot system and fingerprinted into the Live Scan automated fingerprint system that electronically transmits the fingerprints to the Missouri State Highway Patrol's AFIS database.

#### **INTERNAL AFFAIRS**

The Chief of Police designates a commander to act as the Inspector of Police and that function currently rests with the Commander of the Bureau of Investigations. Most allegations of misconduct are handled by the immediate supervisor of the employee, but allegations that are serious or criminal in nature may be referred to the Inspector of Police for investigation. The objective of the process is to insure confidence and trust in the police department.

In 2019 there were thirteen allegations of misconduct made against fifteen different employees. Twelve complaints involved one employee for each complaint. One complaint involved four employees. One employee had two allegations made against them. Allegations were made against fourteen sworn officers and one dispatcher.

- 13 allegations involved violations of various department rules.
- 0 Complaints of Excessive Force.
- 2 Complaints involving Demeanor.
- 11 Complaints, Rule, Procedure, and Policy violations.
- 11 internal complaints were sustained.
- 1 formal external complaint was sustained.
- 1 formal external complaint was not sustained.

During 2019 the Department affected 5,215 adult arrests. There were no incidents of lethal force used in 2019. There was 1 incident of a firearm discharged. Officers found it necessary to use some degree of less-lethal force to affect the arrest of 66 persons. There was an increase in amount of Use of Force from 44 in 2018 to 66 in 2019. This represents an Increase of 22 reports of Use of Force. It should be noted that the

department had a 2.46% increase in arrests for 2019. This equates to force being used in 1.2% percent of the adult arrests made during 2019.

Officers found it necessary to deploy force in 62 situations involving a suspect resisting arrest, 38 instances in which a suspect assaulted an officer or corrections officer, 9 incidents in which the suspect has assaulted others and force was necessary to subdue the suspect, and 5 situations to control a mentally ill subject. All persons against whom force was used were treated at Northwest Healthcare or DePaul Hospital.

Supervisors reviewed each incident involving the use of force and found all to be in compliance with department policy. There were no allegations of excessive force during 2019.

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	2017	2018	2019
Firearm discharged	2	0	1
Taser	21	13	26
Impact Weapon	2	0	0
OC	0	1	3
Physical Force	49	30	71
Canine Bite	2	1	0
Bean Bag Projectile	1	0	0
Total Types of Force	5	4	4
Total Use of Force Arrests	49	44	66
Complaints of Excessive Force	2	0	0
Custodial Arrests	5,180	5,090	5,215

De-escalation training continues to be part of the Department's annual Defensive tactics training.

#### STATISTICAL INFORMATION AT A GLANCE

The Florissant Police Department voluntarily reports all crime reports to the Uniform Crime Reporting Program of the Missouri State Highway Patrol. These statistics are subsequently forwarded to the Federal Bureau of Investigation for inclusion in the FBI's annual report "*Crime in the United States*"

Crime Reports – Part I Offenses						
Year	2015	2016	2017	2018	2019	
Murder/Homicide	3	2	3	8	1	
Sexual Assault/Rape	7	8	10	6	19	
Robbery	53	34	47	38	27	
Aggravated Assault	68	49	44	45	34	
Burglary	163	183	143	154	171	
Larceny/Theft	880	885	762	799	733	
Vehicle Theft	84	118	128	150	285	
Arson	3	2	3	2	1	

Crime	Repor	ts – Part	t II Offe	nses	
Year	2015	2016	2017	2018	2019
Simple Assault	417	429	384	432	476
Property Damage	166	196	198	205	209
Sex Offenses	19	30	26	25	31

Total Reported Offenses						
Year	2015	2016	2017	2018	2019	
Part I	1,278	1,293	1,244	1356	1271	
Part II	602	655	608	662	716	
TOTAL Parts I & II	1,880	1,948	1,852	2,018	1,987	

#### **ADULT ARREST SUMMARY**

Adult arrests include all persons 17 years of age or older.

Arrest 2015 – 2019									
Year	2015	2016	2017	2018	2019				
<b>Total Adult Arrests</b>	4,724	4,316	5,180	5,090	5,215				

#### **MOTOR VEHICLE CRASH SUMMARY**

MOTOR VEHICLE CRASHES									
YEAR	2014	2015	2016	2017	2018	2019			
NO INJURY	1,250	1,478	1,501	1,173	1,182	1,320			
INJURY	317	396	463	383	366	441			
FATAL	3	3	3	5	2	6			
TOTAL CRASHES	1,570	1,879	1,967	1,561	1,550	1,767			
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LEFT THE SCENE	196	374	362	222	253	456			

#### THE TOP 5 HIGH VEHICLE CRASH LOCATIONS IN 2019

- 1. U.S. Highway 67 (West Washington to Bruce Dr)
- 2. U.S. Highway 67 at North New Florissant Rd
- 3. U.S. Highway 67(Trotter Way to Cougar)
- 4. I-270 Eastbound from the city limit to Washington St.
- 5. Graham Rd. at Dunn Rd.

#### TRAFFIC ENFORCEMENT SUMMARY

Traffic Safety remains a primary concern of the department. While officers assigned to the Traffic Safety Unit investigate crashes and take a leading role in special traffic enforcement campaigns, it is the responsibility of all patrol officers to enforce traffic safety ordinances. During 2019 the department issued 24,939 citations, most for traffic

related violations. These included arrests and citations for offenses involving driving under the influence of alcohol or drugs and other ordinance violations.

#### **AWARDS FOR SERVICE**

The following employees and citizens were commended for their service to the department and the community during the year of 2019:

# Letters of Commendation

Lt. Rick Pfaff

**PO Lessie Summers** 

PO Jodi Chapie

**PO Mobin Malik** 

PO Joseph Brockmeier

**PO Dominic Margherio** 

PO Michael Kiefer

**PO Phil Busby** 

PO Rich Kohnen

# **Certificate of Appreciation**

Pepose Institute and the 911 Vision Foundation

# **Certificate of Merit**

PO Kimberly Berry PO Freddie Lee