



Florissant Police Department

1700 North Highway 67
Florissant, Missouri 63033
(314) 831-7000

Dear Alarm User,

The City Code of Florissant, section 16-361.f, requires alarm users to register their alarm systems with the police department. Your alarm is not registered, or our information is out of date. All information is confidential and will not be released. Please complete the information below.

Homeowner's Name: _____

Address: _____ Apartment: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Alarm Company Name: _____

Alarm Company Phone: _____

Alarm type: Burglar____, Robbery____, Medical____,

Other_____

Mail this form to: Alarm Registration
Florissant Police Department
1700 N. Hwy. 67
Florissant, Missouri 63033

or bring it to the Florissant Police Department.

Any questions? Call 830-6017.

Eight Easy Ways You Can Prevent False Alarms

1. Train each person who will be using the alarm system. Anyone with a key to your door must be trained-and that includes neighbors, janitors, and others who only use the system occasionally. Have each person actually turn the system on and off-don't just explain it to them verbally. If you change the code, be sure everyone with a door key is notified.
2. Know how to cancel a false alarm. Have your alarm company's phone number handy. Know the code number or password needed to cancel a false alarm.
3. Check all doors and windows before turning on the alarm. Make sure all doors and windows are closed and locked, even if they are not on the alarm. Some alarm sensors can be affected by wind gusts, noise, birds, and animals which can enter through unprotected openings.
4. Don't block beams or motion detectors. Partially blocked beams or motion detectors can become overly sensitive and cause false alarms. Blocked detectors can also reduce or eliminate your alarm protection.
5. Be sure there's no motion in areas protected by motion detectors. Balloons, moving signs, and falling boxes can all cause false alarms. Do not allow animals in areas protected by motion detectors unless the system was specifically designed to work with animals present.
6. Don't turn off the electrical power to the system. Standby batteries don't last forever. Know which circuit breakers control the power to the alarm system, and don't turn them off.
7. Treat your alarm system with care. Wiring and detection devices can be accidentally damaged, and false alarms can result. Notify your alarm company of any damage, and never attempt to repair the system yourself.
8. If your system uses opening and closing schedules, each alarm user must know about them. Some businesses have alarm systems which must be turned on and off at prearranged times each day. Opening before the scheduled opening time, or on a day the business is scheduled to be closed, is a common cause of false alarms. Each user must be aware of the opening and closing schedule, and also must know the proper procedure for opening outside normally scheduled hours.

Please, use your alarm system responsibly, and help your police department serve you better!

Florissant's Alarm Ordinance

Sec. 16-361. False alarms.

(a) *Definitions.* For the purposes of this section, the following definitions shall apply:

Alarm system means any mechanical or electrical device which is designed to be actuated manually or automatically upon the detection of an unauthorized entry, intrusion or other emergency in or on any building, structure, facility or premises through the emission of a sound or transmission of a signal or message.

Alarm user is a person who uses an alarm system to protect any building, structure, facility or premises.

Automatic dialing device means an alarm system that automatically dials a specific telephone number and transmits an emergency message by a recording over regular telephone lines when actuated.

Direct signal alarm system means an alarm system which provides for a special telephone line that is directly connected to the police department and has an outlet at the police department which emits a sound or transmits a signal or both when activated.

False alarm means any activation of an alarm system intentionally or by inadvertence, negligence or unintentional act to which the city police department responds, including activation caused by the malfunction of the alarm system; except that the following shall not be considered false alarms:

- (1) When the chief of police determines that an alarm has been caused by the malfunction of the indicator at the police department;
- (2) When the chief of police determines that an alarm has been caused by damage, testing or repair of telephone equipment or lines by the telephone company, provided that such incidents are promptly reported to the telephone company;
- (3) When an alarm is caused by an attempted and unauthorized or illegal entry, of which there is visible evidence;
- (4) When an alarm is followed by a call to the police department canceling the alarm by giving proper information, prior to the arrival of the police department at the source of the alarm;
- (5) When the chief of police determines that an alarm has been caused by a malfunction of electrical power beyond the control of the alarm user.

(b) Charges for false alarms.

(1) All false alarms to which the police department responds shall result in the following charges to the alarm user:

a. A warning for the first false alarm in any calendar year;

b. A thirty-five (\$35.00) service charge for any other false alarm in any calendar year;

(2) Upon determination by the police department that a false alarm has occurred, the police department shall send a notice to the alarm user notifying the alarm user of the determination and directing payment within ten (10) days of any service charge that may be due.

(3) The police department shall cancel any notice or service charge upon satisfactory proof by the alarm user that a particular alarm falls within the exceptions enumerated in subsection (a) hereof.

(4) Refusal to pay any such service charge within ten (10) days of such notice shall constitute a violation of this section.

(c) Automatic dialing of police department number . No person shall install or use an automatic dialing device which is programmed to dial the police department's telephone number. Within ninety (90) days from April 18, 1980, all automatic dialing devices programmed to dial the police department's telephone number shall be reprogrammed to dial any consenting person who may relay the emergency message to the police department by live voice. The alarm user of such device shall be responsible for having his alarm system reprogrammed within the ninety-day time period.

(d) Fifteen-minute timer required. No person shall install or use an audible alarm which is equipped with an exterior sound-producing device such as a gong, buzzer, siren, bell or horn unless the same shall be equipped with a fifteen-minute timer.

(e) License for installation required. Any person who installs, maintains, sells, leases, services, repairs, alters, replaces, moves or installs any alarm system or causes the same to be sold, leased, maintained, serviced, repaired, altered, replaced, moved or installed in or on any building, structure, facility or premises shall be properly licensed under county ordinances as they pertain to the licensing and regulation for the installation of and use of alarm systems.

(f) Registration. Any alarm user shall register such alarm system with the police department of the city within one (1) week after installation. No charge for any false alarm shall be made during the first two (2) weeks after the registration of the alarm.

(g) Penalty for violation of section. Any person who violates or causes a violation of any provision of this section shall be punishable, upon conviction, as provided in section 1-8 of this Code.